

# Total Talent Resources Workforce Solutions



## Our Proven Process



### 1. Facility Mapping & Discovery

We begin with a proprietary alignment session to gain in-depth insights into your organization's current operations and future goals. This comprehensive discovery process ensures full visibility across all departments and functions.



### 2. Strategic Recommendations & Resources

Next, we present our understanding of your objectives and propose tailored workforce solutions that deliver a measurable competitive advantage—developed in collaboration with your leadership team.



### 3. Stakeholder Orientation

We engage with all relevant stakeholders to understand workflows, optimize processes, and define clear implementation timelines. This ensures alignment from day one.



### 4. Go-Live Execution

With planning complete and teams prepared, we launch your customized workforce program—ready to drive rapid and lasting results.

**TOTAL**  
TALENT RESOURCES



# The Total Talent Commitment



## 5. Continuous Partnership Engagement

As your trusted partner, we stay actively engaged with Clients, Candidates, and Colleagues—supporting shared goals as a dedicated employer and community neighbor.



## Extra Mile Recruiting

We go beyond basic resumes—sourcing candidates with the right skills, experience, attitude, coachability, and adaptability to thrive in your roles and culture.



## Precision Selection Process

Leveraging our TFS Mapping approach, we align hiring with your facility's department-specific KPIs. The result: a "Floor-Ready" workforce that understands expectations/requirements and is prepared to meet productivity targets.



## Coach to Perform

Our teams provide consistent coaching and performance feedback to clients, colleagues, and candidates to further develop skills, strategies, and service levels—using real-time market analytics to enhance outcomes.



## Retain & Develop Talent

We offer continuous engagement opportunities through our Beyond the Paycheck initiative—empowering associates with learning paths, upskilling opportunities, and long-term career advancement.



## Partnership Performance Reviews

We conduct regular in-person reviews to ensure alignment with your service level agreements (SLAs) and operational objectives—addressing challenges and adjusting strategies for shared success.



Your TOTAL Facility Serviced

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